



# **MFS WELCOME BRIEF**

**Colorado Springs | APS 2025**



# PROGRAMS & SERVICES



## RELOCATION SUPPORT

- Posting Cycle Guides
- Life in Location Insights
- Posted to the US Information Brief
- Touchpoints during HHT/Arrival
- Local Welcome/Information Briefs
- Emergency Preparedness Resources
- In/Out Clearance Check-In

## EMPLOYMENT NAVIGATION

- Information Briefs/Campaigns
- Referral to EAD Points of Contact
- MFS Spousal Employment Programs
- Referral to US Resources

## HEALTHCARE NAVIGATION

- Liaise with the Health Services Team to deliver Information & Resources

## COMMUNITY ENGAGEMENT

- Peer Support Programs
- Interactive Connections
- Cultural Events & Campaigns
- Activities & Programming
- Volunteer Opportunities

## MENTAL HEALTH SUPPORT

- Counselling Services for Family Members
- Family Care Assistance Program
- Referral to Local & National Resources

## WORK RELATED ABSENCE

- Warm Line Contact (Pre-During-Post)
- Road to Mental Readiness (R2MR)
- Information Briefings & Resources
- Family Care Assistance Program

## CHILD, YOUTH, & PARENTING RESOURCES

- Parenting Information & Workshops
- Babysitter's Course & Local Lists
- Children's Home Alone Course

## EDUCATIONAL SUPPORT

- Second Language Training
- Post Secondary Information Brief
- Referral to MFS Education Team & CEM
- Professional Development Opportunities
- Back to School Information Campaign
- Referral to Installation School Liaisons

## FINANCIAL RESOURCES

- Tax Information Sessions
- Referral to SISIP Financial Services

# OUR PARTNERS



MFS WELCOME BRIEF

# FAMILY MENTAL HEALTH



**MARION HALL, BSW, RSW**

MFS US Family Counsellor

Email: [hall.marion@cfmws.com](mailto:hall.marion@cfmws.com)

Telephone: 709-649-4296

**CONFIDENTIAL & FREE**

Trauma-informed, strength-based counselling  
for CAF family members posted to the US

After-Hours Support:

**Family Information Line**

1-800-866-4546 | Available 24/7



# FAMILY JOURNEY CHALLENGES



## ➤ SPOUSAL EMPLOYMENT

Employment Authorization  
Documentation (EAD), Employment  
Insurance (EI), Certification Transfer

[www.cfmws.ca/us-employment](http://www.cfmws.ca/us-employment)

## ➤ HEALTHCARE NAVIGATION

Insurance coverage and claims  
(TRICARE vs Canada Life), Military  
Treatment Facility (MTF) access

[www.cfmws.ca/us-healthcare](http://www.cfmws.ca/us-healthcare)

## ➤ REGIONAL DIFFERENCES

Population size, hazards and natural  
disasters, language barriers, distance  
from familiar support systems

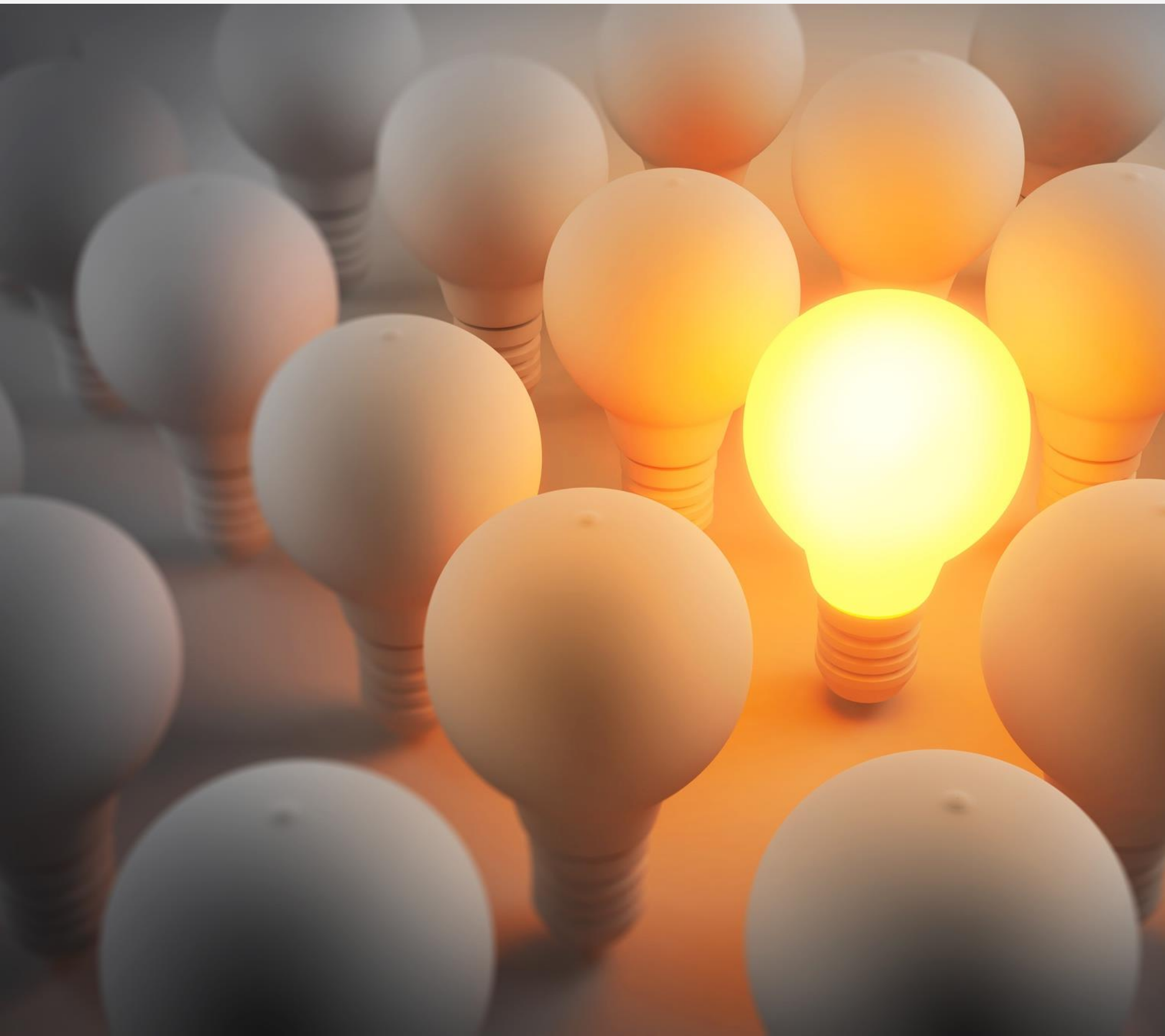
[www.cfmws.ca/us-locations](http://www.cfmws.ca/us-locations)

## ➤ NEW FINANCIAL REALITIES

Cost of living and exchange rate  
fluctuations, navigating allowances,  
premiums, loan options, and taxes

[cfmws.ca/insurance-finance/  
financial-education](http://cfmws.ca/insurance-finance/financial-education)

# LOCAL SERVICES



- **Peterson DEERS ID office**

The ID Card Section at Peterson AFB is available to assist you with all ID, CAC (Common Access Card) and other DEERS (Defense Enrollment Eligibility Reporting System) related services

- **Military & Family Readiness Center**

Your “one-stop shop” for on-base life  
Offers relocation aid, job counseling, personal finances, EFMP help, transition programs, and more

- **Outdoor Recreation (ODR)**

Offers outdoor adventure programs, equipment rentals, discounted tickets, and more



# LOCAL SERVICES



## Base Amenities

- **Peterson Base Commissary**

Carries a wide variety of grocery items at low prices

- **Peterson Base Exchange**

Sell tax-free merchandise and goods

- **Peterson Fitness Center**

Offers 2 floors of weights and cardio equipment, an indoor track, 2 basketball courts and squash courts

- **Peterson Aquatics Center**

Currently only open for adult lane swim

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# LOCAL SERVICES



- Military Discounts
- Best of the Springs Recommendations
- EPIC Pass
- Library passes
- Relocate to Colorado Springs Magazine





# CONNECT & CONTACT



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